

Creston Valley Transit Future Service Plan

We want your feedback!

BC Transit and the Regional District of Central Kootenay want your feedback on how we can improve transit in the Creston Valley. The goal of the Creston Valley Transit Future Service Plan is to help guide future decision-making for transit in the Creston Valley.

Are you completing this survey as a representative of an organization?

- Yes
 No

If yes, what organization?

What is most important to improve? Please rank the services below, with 1 being the most important and 4 being the least important.

- ___ Route 1 Town Shuttle/Erickson
___ Route 4 Wynndel
___ By Request Service
___ handyDART

*Please note that route 6 Creston-Cranbrook Connector is funded by Interior Health Authority and is not included in the scope of this plan.

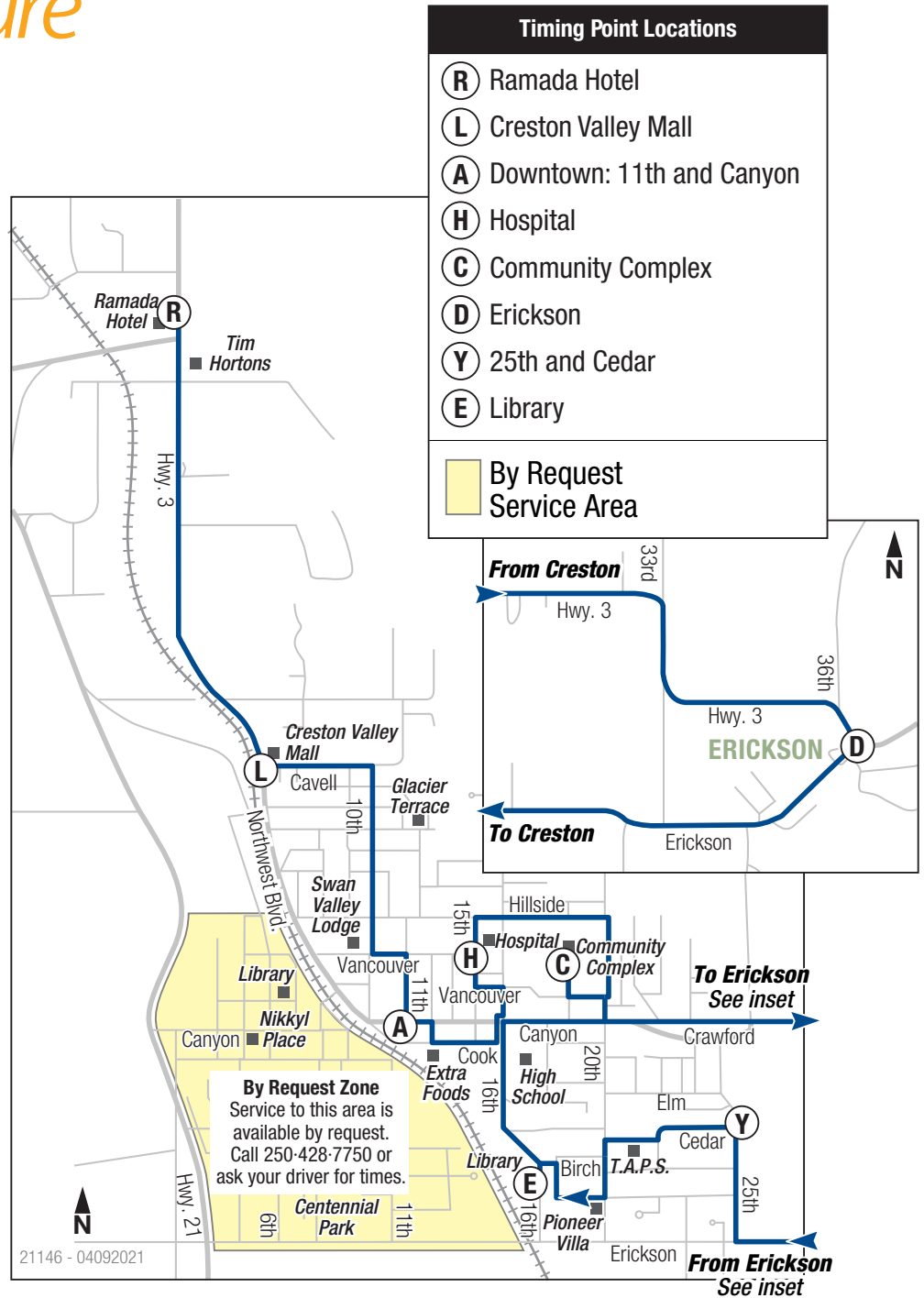


Route 1 Town Shuttle/ Erickson

Route 1 Town Shuttle/Erickson provides service to the Creston Valley Mall, North Creston, the Creston Valley Hospital, the Library and Erickson, Monday to Friday.

Please rank the proposed improvements to route 1 Town Shuttle/Erickson (1 being the most important, 4 being the least important).

- ___ 8:50 am trip operating Monday – Friday (currently operates Wednesdays only)
- ___ 3:20 pm trip operating Monday- Friday (currently operates Wednesdays only)
- ___ Introduce service before 8:50 am
- ___ Introduce service later than 3:20 pm



Do you have any other comments about route 1 Town Shuttle/Erickson?

Route 4 Wynndel

Route 4 Wynndel provides service between Wynndel and Creston on Tuesdays and Fridays.

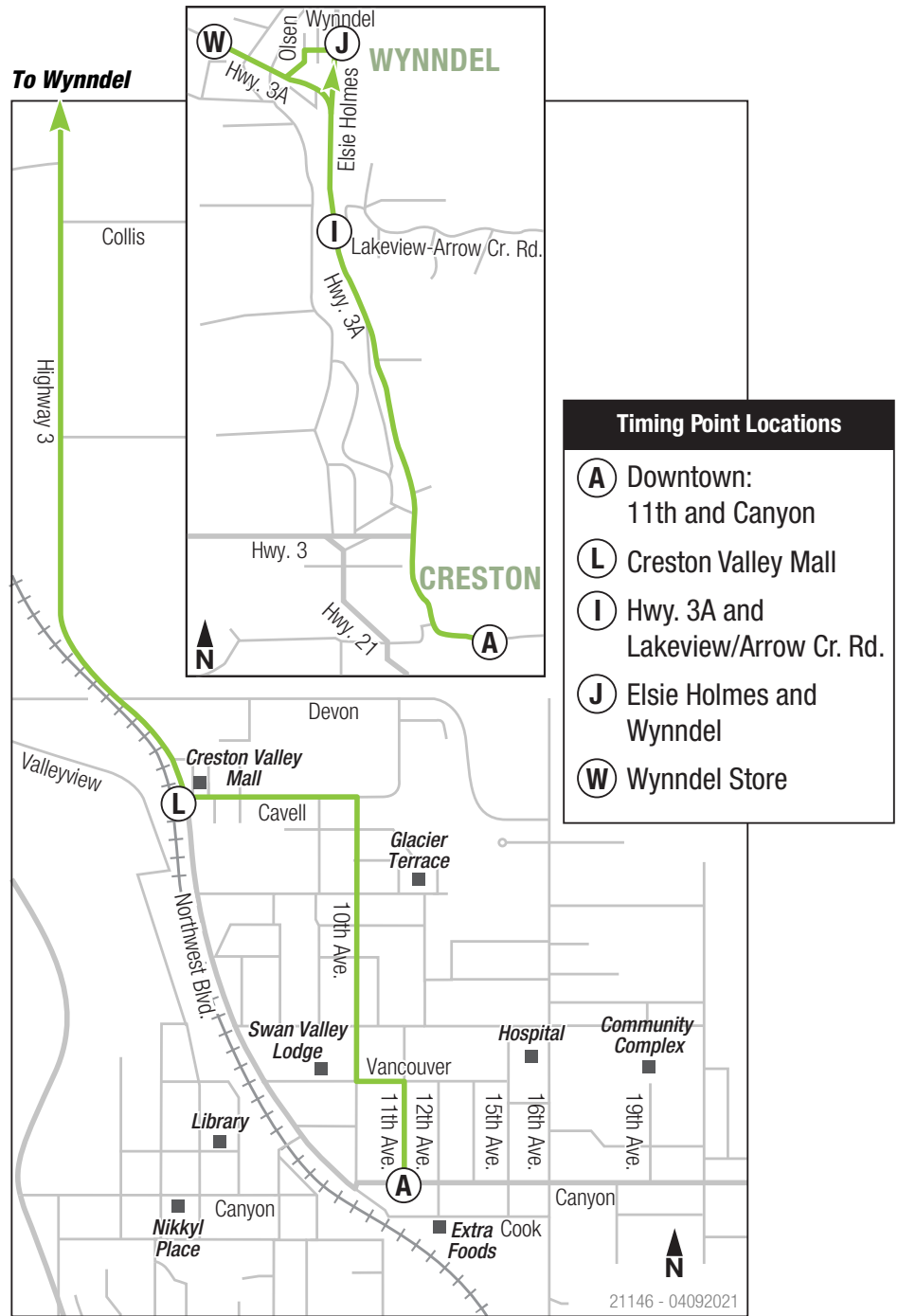
Please rank the proposed improvements to route 4 Wynndel

(1 being the most important, 4 being the least important).

- Service on Thursdays, to connect with route 6 Health Connections
- 8:14 am trip departing Wynndel on Fridays (currently operates Tuesdays only)
- 4:50 pm trip to Wynndel on Fridays (currently operates Tuesdays only)
- Introduce additional service days

Which day(s)?

- Monday
- Wednesday



Do you have any other comments about route 4 Wynndel?

By-Request Service

By-Request Service is available with a booking at least 24 hours in advance for the following times:

- Mondays from 8:50 am to 9:30 am and from 3:10 pm to 3:45 pm
- Thursdays from 8:00 am to 9:30 am and from 3:10 pm to 3:45 pm

What day(s) of the week would you most likely use by-request service? (Check all that apply).

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday

What time periods?

- Morning: 8 am – 10 am
- Midday: 10 am – 2 pm
- Afternoon: 2 pm – 4:30 pm
- Other: _____

Do you have any other comments about by-request service?

Proposed East Shore Service

East Shore Service

Service connecting the communities along the East Shore of Kootenay Lake to Creston was identified as a priority through a Transit Future Service Plan undertaken in the West Kootenay Transit System.

This service would support connections onto the route 6 to Cranbrook. A trip would leave the East Shore at 6:15 am or earlier to arrive in Creston prior to 8:15 am. A return trip to the East Shore would depart Creston after 4:30 pm.

This service would include Crawford Bay, Kootenay Bay and potentially Riondel.

Do you support this proposal?

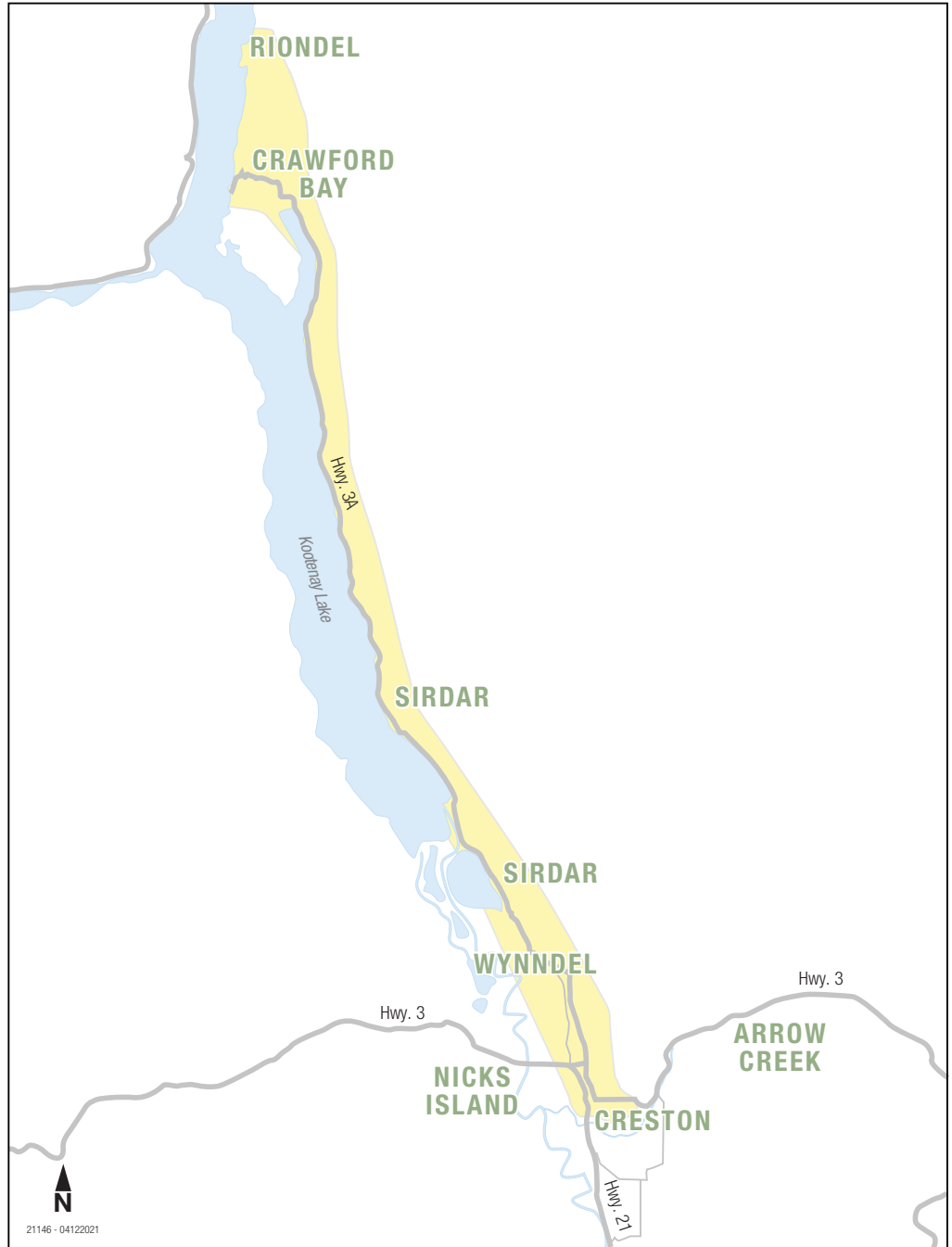
- Yes
- No (please explain)

Which day of the week would you prefer this service?

- Tuesday
- Thursday

What time would you prefer a mid-day return trip to the East Shore from Creston?

- 10:30 am
- 11:00 am
- 11:30 am
- 12:00 pm



Do you have any other comments about service to the East Shore?

Infrastructure

Is there anywhere you would like to bus stop improvements (e.g. lighting, shelter, accessibility)? Note the location and improvement below.

Location	Improvement

About You!

Where do you live?

- | | |
|---------------------------------------|--|
| <input type="checkbox"/> Creston | <input type="checkbox"/> Crawford Bay |
| <input type="checkbox"/> Wynndel | <input type="checkbox"/> Riondel |
| <input type="checkbox"/> Erickson | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> West Creston | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Kootenay Bay | |

What is your age?

- | | |
|-----------------------------------|--|
| <input type="checkbox"/> Under 19 | <input type="checkbox"/> 60-74 |
| <input type="checkbox"/> 19-24 | <input type="checkbox"/> 75+ |
| <input type="checkbox"/> 25-39 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 40-59 | |

How often do you currently use transit?

- 4-5 days per week
- 2-3 days per week
- Once per week
- A few times per month
- A few times per year
- Never

What routes or service do you use? (check all that apply)

- Route 1 Town Shuttle/Erickson
- Route 4 Wynndel
- Route 6 Creston-Cranbrook Connector
- By-Request Service
- HandyDART

What is your primary trip purpose when taking the bus?

- Work
- School / College
- Shopping / Errands
- Medical / Dental
- Social / Recreation
- Other: _____

How has your transit use changed since the start of the COVID-19 pandemic?

- Increased
- Decreased
- Stayed the same
- Does not apply / I don't use transit

Do you have any other comments about route 1 Town Shuttle/Erickson?

The personal information requested for this survey will be used solely for the purpose of determining what kind of custom service could be offered in your area. BC Transit will not share your personal information. BC Transit will protect your information (its collection, use, retention and destruction) in accordance with the *Freedom of Information and Protection of Privacy Act*.

If you have questions about the protection of your personal information, please contact BC Transit's Privacy Officer in one of the following ways:

Email: FOI_Request@BCTransit.com | **Phone:** 1-844-482-6161

By responding to this survey, you are agreeing that you have read and understood the above information.

